



*Flying Operations*

**C-17 LOADMASTER  
PASSENGER BRIEFINGS**

This checklist establishes procedures for the operation of C-17 aircraft employed by the Mobility Air Forces (MAF) to accomplish their worldwide missions.

This checklist complements AFI 11-2C-17V3, *C-17 Operations Procedures*, and is printed on standard 8½" x 11" bond paper then trimmed to a unique size (4 ½" x 11") that will fit standard C-17 aircrew checklist binders. Units may request copy of this checklist printed on a water proof based media from the OPR. Printed copies are limited to aircrew for use in-flight and training purposes only.

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**DEPARTURE BRIEFING**

**NOTE:** The Departure Briefing will be completed prior to the Before Starting Engines Checklist for originating missions or when new passengers are boarded at en route stations. If only through flight passengers are on board, the En Route Briefing may be given.

1. May I have your attention please. Welcome aboard AMC flight #\_\_\_\_\_. Our flying time to \_\_\_\_\_ is approximately \_\_\_\_\_ hour(s) and \_\_\_\_\_ minutes.
2. For your safety, comply with the personnel advisory signs located on the forward bulkhead and center compartment sidewalls. Smoking is not permitted aboard this aircraft.

**NOTE:** Brief passengers seated next to the troop doors and the forward emergency escape hatch on proper operation (as required). The cargo ramp will be briefed as an emergency exit for aeromedical missions and any other mission when cargo or the ramp toes do not block the ramp exit.

3. The C-17 is equipped with four emergency ground exits which are outlined in yellow: the crew entrance door, forward escape hatch, and two paratroop doors located just forward of the cargo ramp. Please familiarize yourself with the exit nearest you. (If passenger info cards are provided, brief the following: Passenger information cards, detailing emergency operations, are located by your seat. Please take the time to study the card.

**NOTE:** Brief the following when seat pallets are used: "Your seat back must be in the full upright position for takeoff and landing. Your oxygen mask is located under the seat. Remove the yellow cap, extend the mask, place it over your nose and mouth and breathe normally. If you should accidentally dislodge the yellow cap from the chemical oxygen generator, notify the loadmaster immediately. Do not attempt to replace the yellow cap. The generator produces intense heat when in use. Please do not place any baggage or equipment against the generator because the items may catch on fire."

4. Our aircraft is pressurized for your comfort.

**Aircraft AA-BH:** If a loss of pressurization should occur during the flight, oxygen masks will drop for your use.

**Aircraft BJ and subs:** If a loss of pressurization should occur during the flight, oxygen masks will be released from the containers near each seat. Brief (as necessary), litter patients will find a mask at the head of their litter. To start the flow of oxygen, grasp the mask and pull sharply on the oxygen hose. Then place the mask over your nose and mouth, adjust the head strap and breathe normally. If someone requires your assistance, please put your mask on first. In the event of an emergency in a smoke or fume environment, the aircraft is equipped with the Emergency Passenger Oxygen System.

The EPOS is located in the seat pocket underneath your seat. To don the EPOS, remove it from the storage pouch and tear open by pulling the red tape.

Pull the red ball, spread the neck seal open and pull the hood over your head and neck. Ensure that you have your own EPOS on and operating before attempting to assist others. Do not don the EPOS until instructed by a crewmember. (Demonstrate donning)

**NOTE:** Brief the following for overwater flights: "Since our flight will take us over water, we will demonstrate the donning of the life vest. These vests are located under the sidewall seats and behind the webbing of the centerline seats. Please observe." (Demonstrate donning)

5. The lavatory on our aircraft is located in the forward cargo compartment area. Please do not use the facility until you have been cleared to move around.

**NOTE:** If the urinals are required, brief the following: "Additional urinal facilities are located in the rear of the aircraft just aft of each paratroop door."

6. The use of small, pocket size tape recorders, radio receivers with earphones, and computers are permitted once we have reached cruising altitude. Radio transmitters, cellular phones or CB radios will not be used during flight.
7. Due to current Air Force directives, access to your checked baggage is prohibited.
8. Immediately following this briefing I will offer disposable type ear plugs. I highly recommend you use them for your comfort and protection.
9. Thank you for your attention and if there are any questions during the flight, please don't hesitate to ask them.

### **EN ROUTE DEPARTURE BRIEFING**

May I have your attention please. Welcome aboard the continuation of AMC flight \_\_\_\_\_. Our flying time to \_\_\_\_\_ is approximately \_\_\_\_\_ hour(s) and \_\_\_\_\_ minutes. For your safety please comply with the personnel advisory signs located throughout the aircraft. Thank You.

### **AFTER TAKEOFF BRIEFING**

May I have your attention please. Please remain seated with your seat belt fastened until we have reached cruise altitude. I will notify you when it is safe to move around. Thank You.

### **CRUISE BRIEFING**

May I have your attention please. We have reached cruise altitude and movement within the cabin is now permitted. However, throughout the flight, your seat belt must be worn while seated. Thank You.

### MEAL BRIEFING

May I have your attention please. In approximately \_\_\_\_\_ minutes, I will begin serving meals. If you ordered a meal, please have your boarding pass ready for review. Thank You.

### IN-FLIGHT REFUELING BRIEFING

May I have your attention please. We are about to begin in-flight refueling operations and may experience some light turbulence. For your safety, we require you to remain seated with your seat belt fastened until we have finished the refueling. I will advise you when it is safe to move around. Thank You.

### DESCENT BRIEFING

1. May I have your attention please. We have started our descent for landing at \_\_\_\_\_. The temperature is \_\_\_\_\_ degrees and the weather is \_\_\_\_\_ (clear, raining, etc). Local time is \_\_\_\_\_. Tape recorders and radios must be turned off at this time. As our cabin pressurization changes, some of you may experience difficulty in clearing your ears. Please let me know if this occurs.
2. I will be coming around with a trash bag to collect refuse before landing. Please assist me by placing any trash that is in your area into the bag as I pass by. Thank You.

### APPROACH BRIEFING

May I have your attention please. We have started our approach for landing at \_\_\_\_\_. Please ensure that your seat belt is securely fastened. Thank you.

**NOTE:** When seat pallets are used, brief the following: "Please return your seat back to the full upright position."

### AFTER LANDING BRIEFING

May I have your attention please. Please remain seated until the aircraft and engines have come to a complete stop. You will be advised when it is safe to deplane. Thank you.

### OPERATIONAL STOP BRIEFING

May I have your attention please. Due to the short ground time, we will not be shutting down the engines. Please remain seated and you will be advised when it is safe to deplane. Thank You.